Privacy Policy

Effective date: 1 March 2025
Website: https://kulture.coffee

This Privacy Policy explains how JS52 Foods and Hospitality ("Kulture," "we," "us," or "our") handles information when you visit our website or dine at our restaurant.

1. About this website

This website provides information about Kulture, our café, offerings, location, and ways to contact us. The website does not accept online orders, payments, bookings, account registrations, or enquiries through forms.

2. Information we collect

Information collected through the website

We do not ask you to submit personal information through forms on this website. If you choose to contact us by email, we will receive the information you include in your message, such as your email address and any details you choose to share. We use that information to read and respond to your message.

Information you may provide at our restaurant

When you dine at Kulture, you may choose to provide your name and mobile number. **Providing these details is optional and is not required to dine at our restaurant.**

If you provide them, we may use them to send transaction-related communications, such as bills, receipts, payment confirmations, or information needed to complete or follow up on your transaction.

We may also send promotional messages about Kulture's offers, events, and updates by SMS or WhatsApp **if you have separately opted in to receive them**. Providing your details for a transaction does not, by itself, mean that you have opted in to promotional messages.

3. Cookies and tracking

This website does not use cookies or similar tracking technologies for analytics or advertising.

4. How we use and share information

We use information for the purposes described in this Policy, including responding to messages, communicating about restaurant transactions, and sending promotional messages where you have opted in.

Where needed, we may share information with service providers who help us operate our billing, customer communication, or messaging systems. They may use the information only to provide services to us and in accordance with appropriate safeguards.

We do not sell your personal information.

5. Promotional messages and your choices

Promotional messages are sent only where you have separately opted in to receive them. You can opt out at any time by using the opt-out instructions in the message, replying **STOP** where supported, or contacting us at subham@kulture.coffee.

Opting out of promotional messages will not prevent us from sending necessary transaction-related communications.

You may choose not to provide your name or mobile number at the restaurant. If you do provide them, you may also contact us to ask about the information you have shared or request its correction or deletion, subject to applicable legal requirements.

6. Data retention and security

We retain personal information only for as long as reasonably necessary for the purposes described in this Policy, including applicable business and legal record-keeping requirements.

We take reasonable steps to protect information we receive, but no method of electronic transmission or storage can be guaranteed to be completely secure.

7. Third-party links

Our website may link to third-party services, such as Google Maps, to help you find our location or get directions. If you follow an external link, that service may collect or process information according to its own privacy policy. We do not control those third-party services.

8. Changes to this Policy

We may update this Privacy Policy from time to time. The updated version will be published on this page with a revised effective date.

9. Contact us

For questions or requests about this Privacy Policy, contact:
JS52 Foods and Hospitality
Email: subham@kulture.coffee